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Roll No.....

MTM-301/MTTM-301
HUMAN RESOURCE MANAGEMENT
Master of Tourism and Travel
Management
(MTM-12/MTTM-16/17)

3rd SEMESTER EXAMINATION, 2019

Time : Three Hours

Max. Marks : 40

Note : The question paper is of Forty (40) marks divided into three (03) Section A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section-A

(Long Answer Type Questions)

Note : Section 'A' contains four (04) long answer type questions of nine and Half (9½) marks each. The learners are required to answer only two (02) questions.

(2×9½=19)

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P.T.O.

1. Discuss organizational structure of tourism industry with the help of case study.
2. Describe the contents and process of job analysis and job description.
3. Discuss in brief the system of Employees welfare and compensation management.
4. Highlight the Emerging issues and trends in HRM.

Section-B

Note: Section 'B' contains eight (08) short answer type questions of Four (04) marks each. The learners are required to answer only four (04) questions.

(4×4=16)

1. Write the meaning and significance of HRM.
2. Write the differences between HRM and HRD.
3. Describe the differences between the Recruitment and Selection practices.
4. Highlight the need of Human Resource planning in tourism sector.
5. Write the concept and scope of job education.

6. Discuss the importance of motivation in HRM.
7. Discuss the feature of human Resource policy.
8. Discuss in brief the feature of human resource information system.

Section-C

(Objective Type Questions)

Note : Section 'C' contains ten (10) objective type questions of Half ($\frac{1}{2}$) mark each. All the questions of this section are compulsory. ($\frac{1}{2} \times 10 = 5$)

1. HRD is a process of acquiring Knowledge.
True/False
2. HRD promotes skills in Employees. True/False
3. HRD does not promote values. True/False
4. HRD has no role in attitudes of employees.
True/False
5. HRD has no role in quality of man power.
True/False
6. HRD directly deals with production.
True/False

7. HRD deals with distribution of the products.
True/False
8. Human resource planning has no role with forecasting.
True/False
9. HRD has significant role in individual development.
True/False
10. HRD is an additional burdain on the managals.
True/False
