Roll No

BHM-203

Food and Beverage Service Operation

Bachelor of Hotel Management (BHM-11/16)

Second Year, Examination, 2017

Time: 3 Hours Max. Marks: 30

Note: This paper is of thirty (30) marks containing three (03) sections A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section-A

(Long Answer Type Questions)

Note: Section 'A' contains four (04) long answer type questions of seven and half $7\frac{1}{2}$ marks each. Learners are required to answer *two* (02) questions only.

- 1. Write an essay on Beverage Sales Control.
- 2. What are the basic types of menu? Write down their characteristics, advantages and limitations.
- 3. What is Distillation ? What are the methods of Distillation ? Explain.
- 4. What is Sparkling Wine ? What are the various methods of making sparkling wine ? Explain methode Champenoise.

A-10 **P. T. O.**

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Section-B

(Short Answer Type Questions)

Note: Section 'B' contains eight (08) short answer type questions of two and half $2\frac{1}{2}$ marks each. Learners are required to answer *four* (04) questions only.

- 1. What is Fermentation ? What are the necessary for fermentation process ?
- 2. Differentiate between Congnoc and Armagnoc.
- 3. Write any *five* international brands of vodka and flavoured vodka.
- 4. What are the points to be noted while making cocktail?
- 5. Explain the different methods of tobacoo curing process.
- 6. An effective control system is necessary for maximising Food & Beverage Sales. How do KOT contribute in achieving this?
- 7. Illustrate the importance of hygiene and sanitation in F & B Service Operations.
- 8. Explain the different parts of Bar.

Section-C

(Objective Type Questions)

Note: Section 'C' contains ten (10) objective type questions of half $\frac{1}{2}$ mark each. All the questions of this section are compulsory.

Fill in the blanks:

1. Chinese tea or Green tea is best served
(without sugar and milk/with sugar and milk)

[3]

2. Cyclic menu is followed in

(coffee shop/industrial canteen)

- 3. Ethyl alcohol evaporates at (70°C/78.5°C)
- 4. Scotch malt whisky is made from (Barley/Wheat)
- 5. Wine is obtained from fermented (Apples/Graps) Write True/False:
- write True/Talse.
- 6. Coffee still is decaffeinated coffee.
- 7. Wine is served in Paris Goblet.
- 8. The standard recipe helps to calculate the cost per portion of a dish accurately.
- 9. All sparkling wines are champagne.
- 10. Net profit means sales—Food cost.

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